

All services provided by these companies should be accessible to people with disabilities. At a minimum they should adhere to Section 508 of the Rehabilitation act. In my experience these companies will use the excuse that they cannot afford to make things like their web sites accessible to people with disabilities. This is a fallacy. If they are designed to be accessible from the beginning the cost is little or nothing, with many benefits. However these companies cry that they should be unregulated and not have to do this at all. It is a vicious circle, people with disabilities and older citizens are being discriminated against and it continues.